

QUALITY POLICY STATEMENT

James Walker Devol (JWD) is an equal opportunity employer that is committed to providing high levels of customer satisfaction.

JWD places the environment, safety, well-being of its employees, business context in which it operates, customers, suppliers, visitors, shareholders, relevant interested parties and the wider community as a fundamental and integral part of its business strategy.

JWD strives, through a commitment to continual improvement of the quality management system, to improve its performance and effectiveness in all aspects of its business.

James Walker Devol is committed to:

Meeting the requirements of our customers, including any applicable statutory and regulatory requirements.

The directors actively leading, participating and supporting with respect to the quality management system and customer focus.

Determining risks and opportunities and planning and evaluating actions to address them.

Supporting employees to embrace the company's QHSE policies and philosophy.

Providing a safe working environment by following a range of programs that includes: hazard identification, risk assessment, good house-keeping and legal compliance.

Minimising health and safety risks, and any environmental impact arising from its work activities.

Provide resources and training to all employees to ensure that the company's policies and strategies, related to its environmental, quality and health and safety systems, are implemented and maintained.

Communicate effectively with its employees, customers, visitors, suppliers and neighbours on matters affecting quality, environment and health and safety.

Ensure that employees, suppliers and contractors are aware of their environmental, quality and health and safety responsibilities ensuring that they conform to the company's policies and aspirations.

Optimising the use of resources and energy, supporting and in accordance with the company's Climate Change Agreement.

Review and revise as needed this policy every 12 months or where a change in activity and/or a change to legal, or other, requirements, demand an immediate review.

Jim Dougall
Site Director

A handwritten signature in black ink, appearing to read 'J Dougall'.

3rd September 2020

